

STATE OF THE SYSTEM REPORT

Accessibility - Ensuring all customers can effectively access and use the system

BUS

- Many boarding areas are too narrow, adjacent sidewalks have excessive slopes, and the stops themselves are within inaccessible paths of travel
- Ramps on some low floor buses are problematic and can require operator manual intervention



RAPID TRANSIT

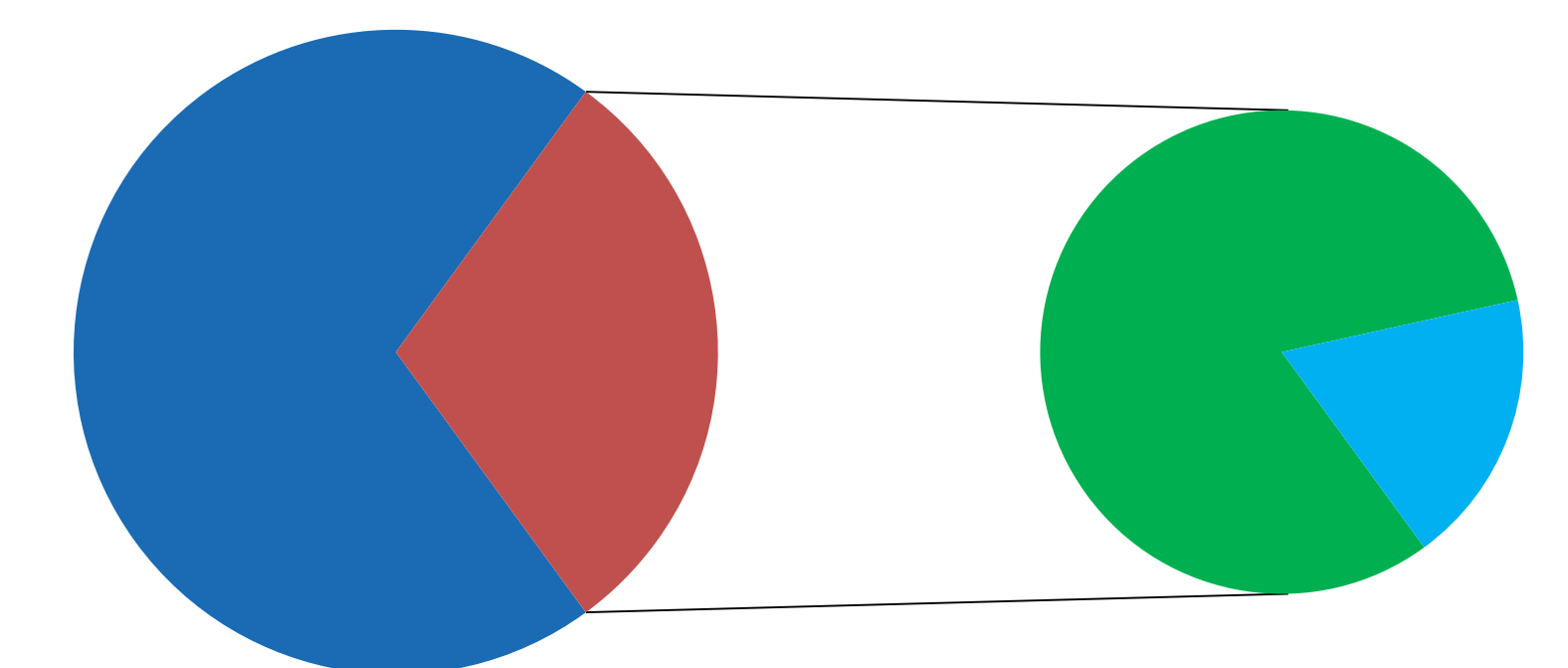
Station Accessibility

70% accessible

- 37 stations remain non-accessible (34 Green Line surface stations)



Rapid Transit Station Accessibility



- Non-Accessible
- Accessible
- GL Surface Stations
- Other Stations

COMMUTER RAIL

Station Accessibility

- 71% of daily ridership use stations that are not fully accessible



Commuter Rail Station Accessibility

